



SISTEMA MUSEALE DI ATENEO

VISITOR CODE OF CONDUCT

Visitors may **NOT** enter the museum with:

- ✓ suitcases, handbags, rucksacks, helmets and anything that might compromise the safety of the exhibits or of the facility;
- ✓ sticks, umbrellas and pointed, sharp or blunt items, with the exception of orthopaedic sticks;
- ✓ weapons and ammunition;
- ✓ explosive, flammable or volatile substances;
- ✓ animals, except for service animals.

All visitors are required to behave in a manner suited to the museum environment in order to avoid disturbing other visitors and compromising the safety of the exhibits. In particular, visitors should maintain a tone of voice that can allow everyone to enjoy the exhibits fully and peacefully, as well as silencing the ring tone and audio of mobile phones and other mobile devices.

Inside the museum, the following is **FORBIDDEN**:

- ✓ smoking (including electronic cigarettes);
- ✓ eating and drinking;
- ✓ leaving behind paper, cans, bottles and all kinds of waste;
- ✓ touching items in the Collections, with the exception of visually impaired and blind visitors, for the exhibits included in the dedicated itineraries;
- ✓ writing or soiling the walls, furnishings and objects;
- ✓ leaning against the windows, bases and other elements of the exhibit.

AS REQUIRED BY THE CULTURAL HERITAGE CODE, VISITORS MAY TAKE LOW-DEFINITION PHOTOS FOR PRIVATE AND PERSONAL USE. THE USE OF FLASH IS NOT ALLOWED AND VISITORS MAY NOT BRING SPECIFIC EQUIPMENT INTO THE MUSEUM, EXCEPT WITH THE PRIOR AUTHORISATION OF THE MUSEUM STAFF.

GROUPS

Visitors need to follow the tour guide without shouting or speaking out loud, running or playing.

IT IS FORBIDDEN for tour guides to use microphones, if without a headset for visitors.

Prams and pushchairs are allowed.

The ticket office will remain open until half an hour before closing time.

The surveillance staff is available to visitors for general information on the routes, the Collections and the offer of the University Museum System; they are also responsible for the safety of the exhibits.

The directions and instructions provided by security personnel must therefore be carefully observed.

WARNING: visitors are invited to read the restrictions on access to the various museums on the website www.sma.unibo.it, selecting the facility of interest.

Bologna, 1 May 2018